

## Warranty - q16 thermal cyclers

This Limited Warranty covers defects in materials and workmanship for a period of **12 months** from the date of purchase under the following conditions:

This 12-month warranty is valid from the date of purchase of the genesig® q16 Real-Time PCR Instrument (the “Product”).

This Limited Warranty covers the original purchaser of the Product and shall not extend in its validity to third parties without the written agreement of Amplyus LLC (“Amplyus”).

This Limited Warranty covers only the Product and any original accessories provided with it.

It excludes software, documentation, consumables, or related items.

This Limited Warranty will maintain its validity only as long as the Product is operated in the manner, conditions, and with the care described in its User’s Guide.

This Limited Warranty will be voided by improper or unauthorized maintenance of the Product, or by improper attachment of electrical adapters and power supplies not supplied by Amplyus or its authorized representatives.

This Limited Warranty will be voided by any failure to meet requirements for the operation of a thermal cycler in laboratory conditions as described in the User’s Guide.

Amplyus will repair or replace any defective items upon factory inspection of the item claimed. Amplyus will cover shipping charges if the claim is initiated within 30 days from purchase. After 30 days from the date of purchase, end users of the Product will be responsible for shipping charges to and from the Amplyus facility for assessment and repair under the terms of this Limited Warranty.

This Limited Warranty does not cover wear and tear to components resulting from normal use of the Product, nor does it cover failures caused by incorrect use, negligence, alterations, or damage caused by intentional or accidental misuse of equipment.

This Limited Warranty also excludes damage caused during any shipment/transport/movement of the product following its initial receipt by the customer.

Amplyus’ sole liability, under this Limited Warranty, for failure to repair the Product after a reasonable number of attempts, is limited to the replacement of the Product or, at Amplyus’ sole discretion, the refund of the original purchase price of the Product.

This limited warranty is non-transferable and applies exclusively to products within the United States. Exporting the machine or seeking service from a location outside the U.S. voids all warranty obligations and access to customer support.